



My Covid Record – an overview

What is My Covid Record?

My Covid Record is a secure website that shows you your COVID-19 records. From mid-November 2021, you will be able access your Vaccine Pass for use in New Zealand and an international vaccination certificate for use overseas. Later on you'll also be able to see the results of any COVID-19 tests you have had.

You can access My Covid Record by going to <https://mycovidrecord.health.nz/>

If you are unable to access My Covid Record online, or you would like to request a vaccine pass for someone else, you can call us on 0800 222 478 and the Covid Record support team will prepare your pass or certificate for you.

Is My Covid Record evidence to travel overseas?

Vaccination certificates for international travel will be available from *My Covid Record* in mid-November.

How do I access My Covid Record?

When you sign up for *My Covid Record*, you create a *My Health Account*, which allows you to access your health information online.



See Page 3 for a step-by-step guide on signing up for *My Covid Record*.



Who can see the information in *My Covid Record*?

Only you have access to your details – your *My Health Account* uses a high level of security to protect your information.

What steps have been taken to protect your privacy?

We have consulted the Office of the Privacy Commissioner and the Government Chief Privacy Officer and continue to take their advice as we develop the service. A [Privacy Impact Assessment \(PIA\)](#) has been completed and will be updated to reflect new features and functionality.

Can I see my family member's Covid records?

At the moment *My Covid Record* does not allow for multiple health accounts to be linked together: each person needs their own account.

How can children use *My Covid Record*?

From the week of 15 November, people aged 12 years and over will be able to create a *My Covid Record* account. They will need an email address and a valid identity document, such as a birth certificate issued in New Zealand or Australia. If it's not possible to create an account, a parent or caregiver can phone 0800 222 478 to arrange for proof of vaccination status.

Under-12-year-olds can't set up a *My Health Account*.

What if I have a query about my details shown in *My Covid Record*?

If you have a query about your Covid records, email the Ministry of Health team at help@mycovidrecord.min.health.nz or call us on 0800 222 478, 8am to 5pm, Monday to Friday.

How do I get help with *My Covid Record*?

If this guide doesn't cover your question or you still need a hand, email the Ministry of Health team at help@mycovidrecord.min.health.nz or call us on 0800 222 478, 8am to 5pm, Monday to Friday.



Signing up for My Covid Record

Before you can access *My Covid Record*, you need to first set up a *My Health Account* to access your health information online.

If you haven't already created a *My Health Account*, visit <https://www.health.govt.nz/our-work/digital-health/other-digital-health-initiatives/my-health-account> to learn how to get started.

1. Once you have set up your *My Health Account*, go to <https://mycovidrecord.health.nz/> and select **Log In**.



2. If your login for *My Health Account* is a username and password, enter this information and then select **Log in**. If you used RealMe to sign up, select the RealMe button.

Log in to your account

Email Address


Password Show

[Forgot password?](#)

Log in

OR

Log in with RealMe, only if you have already created a My Health Account with RealMe.

 RealMe

Don't have a My Health Account? [Sign up](#)



- Once you have signed in successfully, you'll have arrived at *My Covid Record*. Here you can see your vaccination records, get a vaccine pass or certificate, or view your test results.

Proof of vaccination status

Request **My Vaccine Pass** for use in Aotearoa New Zealand or an **International Travel Vaccination Certificate** for use overseas. This will take 1-2 minutes and your pass or certificate will be emailed to you within 24 hours.

[Request pass or certificate](#) [About passes and certificates](#)

COVID-19 vaccination record

	Pfizer BioNTech COVID-19 Dose 1	07 August 2021	▼
	Pfizer BioNTech COVID-19 Dose 2	31 August 2021	▼

Incorrect vaccination details?
If you think your details are incorrect, complete this [change of details form](#)

I want to...

- [Book a COVID-19 vaccination](#)
- [Get a COVID-19 test](#)
- [View My Health Account details](#)